

A consolidated collection of legal agreements governing the use of QuestPDF software.

1. Terms of Service .....	2
2. License Selection Guide .....	9
3. Community License .....	14
4. Professional / Enterprise License .....	19
5. Privacy Policy .....	30

**Effective Date:** 10 June 2026

**Version:** 2.0

## Acceptance and Scope

These Terms of Service govern your use of the questpdf.com website and the general commercial relationship between you and QuestPDF (Marcin Ziąbek CodeFlint).

Your use of the QuestPDF Software is governed separately by the applicable License Agreement (Community, Professional, or Enterprise) and the License Selection Guide.

If you access the website, download the Software, purchase a license, place an order, or execute an Order Form, Enterprise Addendum, or other commercial agreement on behalf of a company or other legal entity, you represent that you have authority to bind that entity to the applicable QuestPDF terms and agreements.

## Order of Precedence

If there is a conflict between the QuestPDF documents, the following order of precedence applies:

1. a signed Order Form, Enterprise Addendum, or other mutually executed commercial agreement;
2. a mutually executed data protection addendum, if any;
3. the applicable License Agreement;
4. the License Selection Guide;
5. these Terms of Service;
6. the Privacy Policy.

For Community License users, the Community License controls over these Terms to the extent of a direct conflict.

Paddle's buyer terms govern the payment transaction between you and Paddle as Merchant of Record. They do not modify the software-license relationship between you and QuestPDF.

## **Licenses**

You are responsible for selecting the correct QuestPDF license for your use. The License Selection Guide explains the eligibility rules for the Community, Professional, and Enterprise licenses and is incorporated into these Terms by reference.

## **Payments and Merchant of Record**

QuestPDF does not process payments directly. License purchases are processed by Paddle.com Market Limited or its regional affiliate acting as Merchant of Record and authorised reseller.

Paddle is responsible for payment processing, billing, invoicing, tax calculation and remittance, chargeback handling, and refund processing in accordance with Paddle's terms and policies.

QuestPDF is responsible for the Software license, product support, and updates or support rights described in the applicable License Agreement.

For any question relating to your purchase, billing, licensing, or the Software, please contact QuestPDF first at [contact@questpdf.com](mailto:contact@questpdf.com). QuestPDF will assist you directly or coordinate with Paddle where needed.

Nothing in these Terms limits any mandatory statutory consumer rights.

## **Purchases Through Resellers and Procurement Providers**

A license may be purchased by an authorised reseller, procurement provider, purchasing agent, or similar intermediary on behalf of an end customer.

Unless a signed Order Form states otherwise, the license is granted to the end customer identified in the order, quote, invoice, license confirmation document, or other purchase record, and not to the reseller or intermediary merely processing the transaction.

The reseller or intermediary is responsible for ensuring that the order information correctly identifies the intended licensee.

## **License Confirmation Documents**

A license confirmation document is valid as evidence of a QuestPDF license only if the associated Fees have been paid and have not been refunded, reversed, charged back, cancelled, or otherwise invalidated.

## **Refund Policy**

QuestPDF offers a 30-day satisfaction guarantee for license purchases.

If you are not satisfied with the Software within 30 days after purchase, you may request a full refund. Refunds are processed by Paddle as Merchant of Record.

After the 30-day period, fees are non-refundable except where a refund is expressly required by applicable law or expressly provided under the applicable License Agreement.

## **Consumer Right of Withdrawal**

If you are a consumer in the European Union or another jurisdiction that grants a statutory right of withdrawal, you may have the right to withdraw from a distance purchase within the period provided by applicable law (in the European Union, generally 14 days).

Because the Software is digital content supplied to you immediately, where you expressly request that provision begin before the withdrawal period ends and acknowledge that you will thereby lose your right of withdrawal, the statutory right of withdrawal ends once provision or download begins, to the extent permitted by applicable law.

The 30-day satisfaction guarantee described above is offered by QuestPDF in addition to, and does not limit, any mandatory statutory rights you may have as a consumer.

## **Acceptable Use**

You may not use the QuestPDF website, documentation, support channels, or purchase process to:

1. violate applicable law;
2. infringe third-party rights;
3. interfere with the security, availability, or operation of the website or related systems;
4. attempt to circumvent license eligibility rules or other reasonable access controls.

## General Disclaimer

The QuestPDF website and any free materials published on it, including documentation examples, blog posts, and other informational content, are provided "AS IS" and without warranty to the maximum extent permitted by law.

Any warranty, liability, and remedy relating to the licensed Software itself are governed by the applicable License Agreement.

## Pricing Changes

QuestPDF may change pricing for new purchases and for future renewals of update and support terms.

A pricing change does not affect:

1. your perpetual right to continue using versions already obtained during a paid term;
2. fees already paid for the current paid term; or
3. pricing locked in under a signed Order Form, Enterprise Addendum, or other mutually executed commercial agreement for the period stated in that document.

For existing paid customers, QuestPDF will use commercially reasonable efforts to provide at least 90 days' notice before a renewal price change takes effect.

## Products

QuestPDF may distribute the Software through NuGet, the QuestPDF website, and other distribution channels selected by QuestPDF from time to time.

QuestPDF is not responsible for the availability, uptime, or behavior of third-party distribution channels.

## Security

QuestPDF is a software library that runs within your own environment. It does not make network calls, does not collect telemetry, and does not transmit your application data to QuestPDF.

If you need vendor-security information for procurement or review, contact [contact@questpdf.com](mailto:contact@questpdf.com). QuestPDF may provide available security and architecture information on request.

## **Data Protection**

The QuestPDF Software itself does not process customer application data on QuestPDF's systems, so no data processing agreement is required for ordinary use of the Software itself.

For license administration, support, and related commercial communications, QuestPDF processes a limited amount of business-contact data as described in the Privacy Policy. Paddle separately processes payment and transaction data under its own terms and privacy documentation.

Unless otherwise agreed in a separate written agreement, each party acts as an independent controller of the personal data it processes for its own purposes.

## **Support**

QuestPDF provides product information and support through documentation, GitHub Issues and Discussions, and email at [contact@questpdf.com](mailto:contact@questpdf.com).

Unless a higher support commitment is stated in the applicable License Agreement or a signed Order Form, support is provided on a reasonable-efforts basis during Central European Time business hours, Monday through Friday, excluding public holidays in Poland.

## **Product Continuity**

QuestPDF may change, discontinue, or end-of-life the Software or specific versions from time to time.

If QuestPDF decides to discontinue the paid product generally, QuestPDF will use commercially reasonable efforts to provide advance notice to existing paid customers and to preserve access, for a reasonable period, to the last version made available during their active paid term.

Any perpetual-use rights already granted under the applicable License Agreement remain unaffected by discontinuation.

In the event of permanent discontinuation, QuestPDF presently intends to explore releasing the final version under a permissive license or to offer another way to mitigate potential risks for its users. This is a statement of current intent, not a contractual commitment.

## Changes to Terms

QuestPDF may update these Terms from time to time.

If a change materially affects your rights or obligations, QuestPDF will post the updated Terms on the website and will use commercially reasonable efforts to provide advance notice.

For paid licensees, a materially adverse change will apply no earlier than the next renewal of the applicable paid term, unless you expressly accept the change sooner. If you do not agree, you may decline renewal.

For Community License users, changes take effect on the effective date stated in the updated Terms.

## Governing Law and Jurisdiction

These Terms are governed by the laws of Poland, excluding conflict-of-laws rules and excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG).

Any dispute arising out of or relating to these Terms shall be submitted to the competent courts of Poland having jurisdiction over QuestPDF's registered seat, except to the extent mandatory consumer protection law requires otherwise.

A different governing law or dispute forum applies only if expressly stated in a signed Order Form or other mutually executed agreement.

## General Provisions

**Entire Agreement.** These Terms, together with the applicable License Agreement, the License Selection Guide, any signed Order Form, Enterprise Addendum, or other mutually executed commercial agreement, and any mutually executed data protection addendum, form the entire agreement between you and QuestPDF regarding their subject matter and supersede prior discussions on that subject.

**Purchase Orders.** Any pre-printed or standard terms contained in a purchase order, vendor portal, procurement workflow, or similar customer document do not apply unless QuestPDF expressly accepts them in a signed agreement.

**Severability.** If any provision is held unenforceable, the remaining provisions remain in effect.

**No Waiver.** A failure to enforce any provision is not a waiver of future enforcement.

**Notices.** Notices to QuestPDF must be sent to [contact@questpdf.com](mailto:contact@questpdf.com). Notices to you may be sent to the email address associated with your purchase or account.

**Independent Contractors.** The parties are independent contractors. Nothing in these Terms creates a partnership, joint venture, employment, or agency relationship.

**Headings.** Headings are for convenience only and do not affect interpretation.

**Effective Date:** 10 June 2026

**Version:** 2.0

## Introduction

This guide explains how to choose the correct QuestPDF license for your use.

It is not a stand-alone license. The legally binding license terms are contained in the applicable Community, Professional, or Enterprise License Agreement.

## Definition of "Developer"

For QuestPDF license counting, a "Developer" is an individual who, as part of their regular work duties, writes, modifies, compiles, tests, or reviews source code that imports, references, or directly calls QuestPDF APIs.

This includes employees, contractors, and consultants.

The following do not count as Developers for QuestPDF licensing purposes unless they also perform the activities described above:

- end users of the resulting application;
- QA personnel who do not write or modify code that calls QuestPDF APIs;
- DevOps or infrastructure personnel who only deploy or operate applications;
- persons who only configure applications without writing or modifying QuestPDF integration code; and
- persons who only consume the PDF output.

Build servers and CI/CD pipelines do not require separate licenses.

Unless a signed Order Form states otherwise, license counts are measured as the highest number of qualifying Developers active during any rolling 90-day period.

## Definition of "Production Use"

For QuestPDF licensing purposes, "Production Use" means any use of the Software other than internal evaluation, development, testing, technical review, or learning. It includes, in particular, use of the Software in a live or operational environment, use that processes real business or end-user data, and any distribution of the Software to third parties as part of a Derivative Application.

References to "production use" elsewhere in the QuestPDF documents have this meaning.

## License Equality

All QuestPDF license tiers provide the same core product functionality.

In particular, all tiers allow you to:

- use the same core QuestPDF features;
- build commercial applications;
- deploy an unlimited number of your own applications; and
- redistribute QuestPDF royalty-free as a compiled component of your own applications.

Support entitlements, eligibility rules, and update rights may differ by license tier.

## Community License Eligibility

You may use QuestPDF under the Community License at no charge if any of the following applies:

- 1. Individual use** – any individual using the Software for personal projects, including commercial projects, provided the individual's annual gross revenue from all sources does not exceed the threshold stated in category (4).
- 1. Learning and evaluation** – any individual using the Software for learning, evaluation, or training purposes, regardless of revenue.
- 2. Non-profits, academic use, and open-source projects.** A non-profit or charitable organisation recognised under applicable law, an academic institution using QuestPDF for teaching or research, or an open-source project distributed under an OSI-approved license.

3. **Small businesses.** An organisation with annual gross revenue under USD 1,000,000 in its most recently completed fiscal year, measured on a consolidated basis across entities under common control. If your financial reporting currency is not USD, use a reasonable annual average exchange rate published by a relevant central bank or similar official source.
4. **Transitive dependency users.** A person or organisation whose own code does not directly reference or call QuestPDF APIs, but that uses another library or product that depends on QuestPDF internally.

Public-sector entities, government agencies, and publicly traded companies are not eligible for the Community License, regardless of revenue.

## Larger Businesses

If your organisation does not qualify for the Community License, you must obtain a paid license before production use.

Unless a signed Order Form states otherwise:

- the **Professional License** applies if no more than 10 qualifying Developers use QuestPDF;
- the **Enterprise License** applies if more than 10 qualifying Developers use QuestPDF. The Enterprise License does not impose a maximum Developer count.

An organisation may purchase an Enterprise License even if it has 10 or fewer qualifying Developers.

If the number of qualifying Developers grows beyond the Professional License limit during an active paid term, you may continue under the Professional License for the remainder of that term, and you must obtain the Enterprise License from your next renewal. This applies to organic growth in the Developer count during a paid term; it does not apply where a different license should have been purchased at the outset, which is addressed under Self-Certification and Compliance Verification.

## Self-Certification and Compliance Verification

QuestPDF relies on good-faith self-certification for revenue eligibility and Developer counts. QuestPDF does not perform routine audits.

If QuestPDF reasonably believes that a license may be used outside its permitted scope, QuestPDF may request written confirmation of compliance from an authorised representative no more than once in any 12-month period. QuestPDF will give reasonable prior notice for that request.

If the review shows that a different license should have been purchased, you must promptly obtain the correct license and pay any applicable shortfall.

QuestPDF will treat non-public information provided for compliance review as confidential.

A refusal to cooperate in good faith or a knowing material misrepresentation may be treated as a material breach.

## **Threshold Transition**

If you stop qualifying for the Community License, you have 90 days from the end of the fiscal period in which the threshold was exceeded to do one of the following:

1. confirm that you remain eligible;
2. purchase the correct paid license; or
3. stop using QuestPDF.

Continued use after that transition period without the correct license is a breach of the applicable license terms.

## **Paid-License Evaluation**

An organisation that does not qualify for the Community License may evaluate QuestPDF for up to 60 days before purchasing a paid license.

Evaluation use is limited to internal testing, technical review, and non-production use. It does not permit production deployment or distribution to third parties.

If you want to use QuestPDF in production and you do not qualify for the Community License, you must first purchase the appropriate paid license.

## **Agencies, Resellers, and Ultimate Ownership**

If QuestPDF is used to develop software for a client, customer, or other third party, the required license is determined by the entity that ultimately owns, controls, commercially uses, or receives the primary business benefit from the resulting Derivative Application or service.

A license may be purchased by a reseller, procurement provider, software development agency, contractor, consultant, or similar third party on behalf of that entity. Unless a signed Order Form states otherwise, the client or end customer identified in the purchase record is the Licensee.

All individuals who write, modify, compile, test, or review code that imports, references, or directly calls QuestPDF APIs for that project count as Developers for the Licensee's license count.

**Effective Date:** 10 June 2026

**Version:** 2.0

## QuestPDF Community License

**In plain language:** QuestPDF is free for individuals, charitable organizations, academic institutions, and businesses with less than USD 1,000,000 in annual revenue. All eligible users may use QuestPDF for commercial purposes. If you outgrow the Community License, you have 90 days to purchase a paid license.

This is a source-available commercial license. It is not an OSI-approved open-source license, and the MIT License does not govern use of the Software under this Community License.

## Definitions

- **QuestPDF** means Marcin Ziąbek, operating as Marcin Ziąbek CodeFlint (sole-proprietorship registered in Poland), and its successors and assigns.
- **Software** means the QuestPDF library and its documentation.
- **You** and **your** mean the individual or legal entity using the Software under this Community License.
- **Derivative Application** means your own software application that uses the Software, but is not itself a standalone PDF generation library or SDK.

## Grant of License

Subject to this Community License and the License Selection Guide, QuestPDF grants you a non-exclusive, worldwide, royalty-free license to:

1. use and copy the Software;
2. modify the Software for your own internal use; and
3. redistribute the Software only as a compiled component of your own Derivative Applications.

No ownership of the Software is transferred to you.

## Eligibility

You may use this Community License only if you fall within one of the eligibility categories described in the License Selection Guide.

That includes, in summary:

1. individual use, including commercial projects, below the stated revenue threshold;
2. learning and evaluation;
3. qualifying non-profits, academic institutions, and eligible open-source projects;
4. qualifying small businesses below the stated revenue threshold; and
5. transitive-dependency users whose own code does not directly call QuestPDF APIs.

For detailed eligibility rules, including revenue calculation, first-year treatment, and currency conversion, the License Selection Guide controls.

## Threshold Transition

If you stop qualifying for the Community License, you must, within 90 days after the end of the fiscal period in which the threshold was exceeded, either:

1. purchase the appropriate paid license; or
2. stop using the Software.

Continued use after that transition period without the correct license is a breach of this Community License.

## License Restrictions

You may not:

1. remove or obscure proprietary notices in the Software;
2. sell, sublicense, rent, lease, or otherwise grant third parties rights to the Software itself except as expressly permitted by this Community License;
3. use the Software primarily to develop, market, or distribute a standalone PDF generation library or SDK that competes with QuestPDF;
4. reverse engineer, decompile, or disassemble the Software except to the extent such activity cannot lawfully be restricted under applicable law;

5. use the Software or QuestPDF source code as training data for a machine learning model, except for ordinary developer use of code assistants or similar tools in connection with your own integration work.

## **Copyright Notice**

If you redistribute source copies of the Software, you must retain the applicable copyright notice and this Community License notice.

If you redistribute the Software as part of a compiled Derivative Application, you must not remove QuestPDF's proprietary notices from the Software itself.

## **Limitation of Liability**

The Software under this Community License is provided 'AS IS' without warranty of any kind, whether express, implied, statutory, or otherwise, including without limitation warranties of merchantability, fitness for a particular purpose, title, and non-infringement, to the maximum extent permitted by applicable law.

Because this Community License is provided free of charge, QuestPDF's total aggregate liability arising out of or relating to this Community License will not exceed USD 100.

Nothing in this Community License excludes or limits liability to the extent such liability cannot be excluded or limited under applicable law, including liability for fraud, willful misconduct, death or personal injury caused by negligence, or any other non-excludable liability.

To the maximum extent permitted by law, QuestPDF is not liable for any indirect, consequential, special, incidental, exemplary, or punitive damages, or for loss of profits, revenue, business opportunity, or data.

QuestPDF provides no indemnity under this Community License.

## **Governing Law**

This Community License is governed by the laws of Poland, excluding conflict-of-laws rules and excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG).

Any dispute arising out of or relating to this Community License shall be brought before the competent courts of Poland having jurisdiction over QuestPDF's registered seat, except to the extent mandatory law requires otherwise.

## **Third-Party Components / OSS components**

The Software includes certain third-party open-source components. Such components remain subject to their own license terms, which are included with or referenced in the QuestPDF NuGet package.

If there is a conflict between this Community License and a mandatory third-party license applying to such a component, the third-party license controls only for that component.

## **Termination**

This Community License continues until terminated.

QuestPDF may terminate this Community License if you materially breach it and do not cure the breach within a reasonable period after notice, if cure is possible.

Upon termination, you must stop new use of the Software and delete or destroy your remaining copies of the Software.

Termination does not by itself require your end users to stop using Derivative Applications that were lawfully distributed before termination, but you may not continue developing, distributing, or supporting those Derivative Applications in a way that requires further use of the Software in breach of this Community License.

Sections that by their nature should survive termination, including ownership, the License Restrictions, limitation of liability, governing law, and the Third-Party Components / OSS components section, survive termination.

## **Severability**

If any provision of this Community License is held unenforceable, the remaining provisions remain in effect.

## **Assignment**

You may not assign or transfer this Community License without QuestPDF's prior written consent. QuestPDF may assign this Community License without restriction.

## **Entire Agreement**

This Community License, together with the License Selection Guide, constitutes the entire agreement between you and QuestPDF regarding the use of the Software under this Community License.

**Effective Date:** 10 June 2026

**Version:** 2.0

## Definitions

For purposes of this Agreement:

- **QuestPDF** means Marcin Ziąbek, operating as Marcin Ziąbek CodeFlint (sole-proprietorship registered in Poland), and its successors and assigns.
- **Software** means the QuestPDF library, its documentation, and any Updates made available during an active Update and Support Term.
- **Licensee, you, and your** mean the legal entity identified as the licensee or end customer in the applicable order, quote, invoice, license confirmation document, Order Form, or other purchase record. If no separate end customer is identified, the Licensee is the entity that purchased the license.
- **Developer** has the meaning stated in the License Selection Guide.
- **Affiliate** means an entity that controls, is controlled by, or is under common control with a party, where control means ownership of more than 50% of the relevant voting interests or equivalent governance power.
- **Effective Date** means the date the license is purchased.
- **Update and Support Term** means the 12-month period starting on the Effective Date, and each renewed 12-month period for which the applicable fee is paid.
- **Updates** means new versions, fixes, patches, and improvements that QuestPDF generally makes available during an active Update and Support Term.
- **Derivative Application** means your own software application that uses the Software, but is not itself a standalone PDF generation library or SDK.
- **Fees** means the amounts payable for the license and any renewal of the Update and Support Term.
- **Order Form** means a mutually executed commercial document that states specific commercial terms for your purchase.

## Grant of License

Subject to this Agreement and payment of applicable Fees, QuestPDF grants you a worldwide, non-exclusive, non-transferable license, except as expressly permitted in the Assignment section, to install, use, and integrate the Software as permitted by this Agreement.

## Perpetual License

The license is perpetual as to the specific versions made available to you during an active Update and Support Term. This means that, even if you do not renew, you may continue using those versions under this Agreement.

## License Permissions

During the applicable license scope and Developer limit, you may:

1. use the Software to develop, build, and maintain an unlimited number of Derivative Applications;
2. deploy Derivative Applications that include the Software in any environment, including development, testing, staging, and production;
3. redistribute the Software royalty-free as a compiled component of your Derivative Applications;
4. make a reasonable number of backup copies of the Software; and
5. modify the Software for your own internal use, subject to the License Restrictions.

End users of your Derivative Applications do not need a separate QuestPDF license merely to use those applications.

For Enterprise License holders, there is no maximum number of qualifying Developers. The Professional License is limited to no more than 10 qualifying Developers unless a signed Order Form states otherwise. If your qualifying Developer count grows beyond this limit during a Term, the transition described in the License Selection Guide applies.

## License Restrictions

You may not:

1. use QuestPDF names, logos, or other branding in a way that implies endorsement or affiliation without prior written permission, except for truthful factual statements such as "Built with QuestPDF";

2. sell, sublicense, rent, lease, or otherwise grant third parties rights to the Software itself except as expressly permitted by this Agreement;
3. remove or obscure proprietary notices in the Software;
4. use the Software primarily to develop, market, or distribute a standalone PDF generation library or SDK that competes with QuestPDF;
5. use the Software or QuestPDF source code as training data for a machine learning model, except for ordinary developer use of code assistants or similar tools in connection with your own integration work; or
6. reverse engineer, decompile, or disassemble the Software except to the extent such activity cannot lawfully be restricted under applicable law.

For clarity, this section does not prohibit you from building ordinary applications or services that include PDF generation as one feature among others.

## Ownership and Customer Content

QuestPDF retains all right, title, and interest in and to the Software, including all intellectual property rights. This Agreement grants a license to use the Software; it does not transfer ownership of the Software.

You retain all right, title, and interest in and to your own applications, documents, data, and other content created by or processed through your systems using the Software.

If you provide QuestPDF with feedback, suggestions, or ideas relating to the Software, QuestPDF may use them without restriction and without any obligation to you. Feedback is not treated as your confidential information unless the parties separately agree otherwise in writing.

## Subscription and Renewal

Each purchase includes a 12-month Update and Support Term.

**Website purchases:** If you purchased a license through the QuestPDF website, your Update and Support Term renews automatically for additional 12-month periods at the then-current renewal price, unless you cancel before the end of the current Term. You can cancel through the cancellation link provided in your purchase and renewal emails, through our Customer Portal, or by contacting QuestPDF at [contact@questpdf.com](mailto:contact@questpdf.com). Transaction and payment questions can also be directed to Paddle, our Merchant of Record, at [help@paddle.com](mailto:help@paddle.com).

**Invoice-based purchases:** If you purchased a license under a signed Order Form or by direct invoice, your Update and Support Term does not renew automatically. At the end of each Term, renewal requires a new Order Form or purchase. The commercial terms in a signed Order Form control for the period stated there.

Any renewal affects only future update and support rights; it does not cancel or reduce your perpetual right to continue using versions already obtained during a paid term. If the Update and Support Term is not renewed, your perpetual right to continue using versions obtained during the paid term remains in effect. You will not receive further updates or support until a new Update and Support Term is purchased.

QuestPDF will use commercially reasonable efforts to provide advance notice of upcoming renewals, including at least 90 days' notice of any renewal price change.

## **Post-Expiration Rights**

If your Update and Support Term expires or is not renewed, you may continue using the last version of the Software made available to you during your active paid term.

After expiration, you are no longer entitled to new Updates or ongoing support unless you renew or the parties agree otherwise in writing.

## **Evaluation Use**

Before purchasing, you may evaluate the Software internally for up to 60 days for testing, review, learning, and non-production use.

Evaluation use does not include production deployment or distribution to third parties. Continued use after the evaluation period requires qualification under the Community License or purchase of the appropriate paid license.

## **Source Code Availability**

QuestPDF may make source code available through an official repository or other distribution method.

Any such availability is provided for transparency, review, debugging, business continuity, and similar legitimate use. It does not expand your license rights beyond this Agreement.

QuestPDF may change how source code is distributed from time to time, but your rights to versions already obtained during an active paid term remain governed by this Agreement.

## Confidentiality

Each party must protect the other party's non-public business, technical, and commercial information disclosed in connection with this Agreement using reasonable care and may use that information only for purposes of this Agreement.

Confidential Information does not include information that:

1. is or becomes public without breach of this Agreement;
2. was already lawfully known to the receiving party without confidentiality restrictions;
3. is independently developed without use of the disclosing party's Confidential Information;  
or
4. is lawfully received from a third party without confidentiality restrictions.

A party may disclose Confidential Information if required by law, provided it gives prior notice where legally permitted. These confidentiality obligations survive for 3 years after disclosure.

## Term and Termination

Either party may terminate this Agreement if the other fails to cure a material breach, including unpaid fees, within 30 days after written notice.

QuestPDF may terminate immediately if you intentionally violate the License Restrictions or QuestPDF's intellectual property rights.

Upon termination for your breach, your right to Updates and support ends. Your perpetual right to continue using versions already obtained during a paid term survives termination, unless the termination was due to your uncured or intentional violation of the License Restrictions or QuestPDF's intellectual property rights.

Termination does not require you to recall Derivative Applications already distributed to end users, provided that you do not continue modifying, rebuilding, redistributing, or otherwise using QuestPDF in breach of this Agreement.

## Limited Warranty

For 90 days after the Effective Date, QuestPDF warrants that the Software will perform in all material respects in accordance with the applicable published documentation.

If QuestPDF breaches this warranty, QuestPDF may, at its option, either:

1. use commercially reasonable efforts to correct or replace the affected Software; or

2. if correction or replacement is not commercially reasonable, terminate the affected license and refund the unused, prepaid portion of the then-current Update and Support Term.

This is your exclusive remedy for breach of this warranty.

This warranty does not apply to issues caused by modifications not made by QuestPDF, unsupported third-party combinations, misuse, or evaluation use.

Except for the express warranty above, the Software is provided "AS IS" to the maximum extent permitted by law, and QuestPDF disclaims all other warranties, whether express, implied, statutory, or otherwise, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

Nothing in this Agreement limits any non-waivable rights that cannot be excluded under applicable law.

## **Limitation of Liability**

To the maximum extent permitted by law, QuestPDF's total aggregate liability arising out of or relating to this Agreement will not exceed the Fees paid by you under this Agreement during the 12 months immediately preceding the event giving rise to the claim, and no more than USD 10,000.

To the maximum extent permitted by law, neither party is liable for any indirect, consequential, special, incidental, exemplary, or punitive damages, or for any loss of profits, revenue, goodwill, business opportunity, or data, even if advised of the possibility of those damages.

Nothing in this Agreement excludes or limits liability to the extent such liability cannot be excluded or limited under applicable law, including liability for fraud, willful misconduct, death or personal injury caused by negligence, or any other liability that the law treats as non-excludable.

The limitations in this section apply regardless of the legal theory of the claim and even if a limited remedy fails of its essential purpose.

## **Intellectual Property Indemnification**

The Professional and Enterprise Licenses do not include intellectual property indemnification. QuestPDF does not assume an obligation to defend you against, or pay damages arising from, third-party intellectual property claims.

If a third party claims that your authorised use of the unmodified Software infringes its intellectual property rights, QuestPDF may, at its sole option:

1. procure the right for you to continue using the Software;
2. modify or replace the affected part of the Software to avoid the alleged infringement; or
3. terminate the affected license and refund the Fees paid for the then-current Update and Support Term.

## **Licensee Indemnification**

You will defend QuestPDF against a third-party claim arising out of:

1. your Derivative Applications or your use of them;
2. your data, documents, or other content;
3. your unlawful use of the Software; or
4. your material breach of this Agreement.

You will pay damages finally awarded by a court or agreed in a settlement signed by you, provided that QuestPDF promptly notifies you of the claim, gives you reasonable control of the defence and settlement, and provides reasonable cooperation at your expense.

This section is subject to the Limitation of Liability section, except to the extent the claim arises from your fraud, willful misconduct, or willful infringement of QuestPDF's intellectual property rights.

## **Export Control and Sanctions**

You represent that you will comply with applicable export control and economic sanctions laws in connection with the Software.

You may not use, export, re-export, or transfer the Software in violation of such laws or to a prohibited person or destination.

## **High-Risk Activities**

The Software is general-purpose document-generation software and is not designed or warranted for fail-safe use in hazardous or safety-critical environments where malfunction could reasonably be expected to cause death, personal injury, or severe physical or environmental harm.

You are responsible for determining whether the Software is suitable for your particular use case.

## **Data Protection**

The Software runs within your own environment and does not send customer application data to QuestPDF.

For QuestPDF's own processing of license, support, and related business-contact data, the Privacy Policy applies. Unless otherwise agreed in writing, the parties do not require a separate data processing agreement for ordinary use of the Software itself.

## **Compliance Verification**

License eligibility and Developer counts are based on good-faith self-certification under the License Selection Guide.

QuestPDF may request reasonable written confirmation of compliance in the circumstances described in the License Selection Guide.

## **Support**

During an active Update and Support Term, you may contact QuestPDF at [contact@questpdf.com](mailto:contact@questpdf.com) for product support relating to documented functionality, integration questions, and bug reports.

Unless a signed Order Form states otherwise, support is provided on a reasonable-efforts basis during Central European Time business hours, Monday through Friday, excluding public holidays in Poland.

Any enhanced support commitment, target response time, or enterprise-specific support term applies only if expressly stated in a signed Order Form or Enterprise Addendum.

## **Force Majeure**

Neither party is liable for delay or failure to perform caused by events beyond its reasonable control, excluding payment obligations that arose before the event.

The affected party must use commercially reasonable efforts to reduce the impact of the event and resume performance.

## **Injunctive Relief**

Each party acknowledges that a material breach of the License Restrictions, Confidentiality section, or intellectual property provisions may cause harm not adequately remedied by money damages alone.

Subject to applicable law, the non-breaching party may seek appropriate injunctive or equitable relief in addition to other remedies.

## **Publicity**

QuestPDF will not publicly identify you as a customer or use your name, logo, trademark, or other identifying brand elements without your prior written approval.

QuestPDF may use aggregated or anonymised customer statistics, provided they do not identify you.

## **Assignment**

Neither party may assign this Agreement without the other party's prior written consent, except that either party may assign this Agreement without consent:

1. to an Affiliate; or
2. in connection with a merger, acquisition, corporate reorganisation, or sale of all or substantially all of the relevant business or assets,

provided that the assignee assumes the assigning party's obligations under this Agreement.

Any other requested consent may not be unreasonably withheld, conditioned, or delayed.

## **Product Continuity**

QuestPDF may discontinue the Software or specific versions from time to time.

If QuestPDF decides to discontinue the paid product generally, QuestPDF will use commercially reasonable efforts to give existing paid licensees advance notice and to preserve access, for a reasonable period, to the last version made available during their active paid term.

This section does not require QuestPDF to place the Software into escrow or to release it under an open-source license.

## Governing Law

This Agreement is governed by the laws of Poland, excluding conflict-of-laws rules and excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG).

Any dispute arising out of or relating to this Agreement shall be brought before the competent courts of Poland having jurisdiction over QuestPDF's registered seat, except to the extent mandatory law requires otherwise.

A different governing law or dispute forum applies only if expressly stated in a signed Order Form or other mutually executed agreement.

## Third-Party Components / OSS components

The Software includes certain third-party open-source components. Such components remain subject to their own license terms, which are included with or referenced in the QuestPDF NuGet package.

If there is a conflict between this Agreement and a mandatory third-party license applying to such a component, the third-party license controls only for that component.

## General Provisions

**Entire Agreement.** This Agreement, together with the License Selection Guide, Terms of Service, any signed Order Form, and any mutually executed data protection addendum, is the entire agreement regarding the Software.

**Purchase Orders.** Any pre-printed or standard terms in a purchase order, procurement portal, or similar customer document do not apply unless QuestPDF expressly accepts them in a signed agreement.

**Order of Precedence.** If there is a conflict, the following order applies: (1) signed Order Form or Enterprise Addendum; (2) mutually executed data protection addendum; (3) this Agreement; (4) the License Selection Guide; (5) the Terms of Service; (6) the Privacy Policy.

**Survival.** Any provision that by its nature should survive expiration or termination of this Agreement will survive, including Ownership and Customer Content, License Restrictions, Post-Expiration Rights, Confidentiality, payment obligations accrued before expiration or termination, Limitation of Liability, Intellectual Property Indemnification, Licensee Indemnification, Export Control and Sanctions, Injunctive Relief, Governing Law, Third-Party Components / OSS Components, and General Provisions.

**Severability.** If any provision is unenforceable, the remaining provisions remain in effect.

**No Waiver.** A failure to enforce a provision is not a waiver of later enforcement.

**Notices.** Notices to QuestPDF must be sent to [contact@questpdf.com](mailto:contact@questpdf.com). Notices to you may be sent to the email address associated with your purchase.

**Independent Contractors.** The parties are independent contractors.

**Headings.** Headings are for convenience only and do not affect interpretation.

**Effective Date:** 10 June 2026

**Version:** 2.0

## The QuestPDF Library Itself Collects No Data

The QuestPDF Software is a library that runs entirely in your own environment. It does not contact QuestPDF servers, does not collect telemetry, and does not transmit your application data or your end users' data to QuestPDF.

This Privacy Policy applies to the QuestPDF website, the purchase process, and the support relationship. It does not apply to data processed solely within your own applications through the ordinary use of the Software.

## Who We Are

QuestPDF (Marcin Ziąbek CodeFlint) is a Polish sole proprietorship (jednoosobowa działalność gospodarcza) and acts as the controller of the personal data described in this Privacy Policy, unless stated otherwise.

QuestPDF's registered details: Marcin Ziąbek CodeFlint, Chrzanowska 29, 32-551 Mętków, Poland; NIP (VAT ID): PL6282275649.

For payment and transaction processing, Paddle acts separately as an independent controller under its own privacy documentation.

## What Data We Collect

Depending on how you interact with QuestPDF, we may collect the following categories of data:

- 1. License and contact data** – such as name, company name, business email address, country, and purchase-related identifiers needed for license administration and support.
- 2. Support data** – such as emails, attachments, and other information you choose to provide when requesting support.
- 3. Website usage data** – limited cookieless analytics data used to understand aggregate website usage and improve documentation and the website.

QuestPDF does not intentionally collect more personal data than is reasonably needed for these purposes.

## Software Does Not Transmit Data

The Software does not initiate outbound network communication to QuestPDF and does not perform license checks against QuestPDF servers.

QuestPDF therefore does not receive, access, store, or otherwise process the application data handled by your own systems through the ordinary use of the Software.

## Data Processing Roles and International Transfers

For customer application data processed inside your own systems through the Software, QuestPDF is not a processor or sub-processor because that data is not sent to QuestPDF.

For QuestPDF's own business operations, QuestPDF acts as an independent controller of the personal data it processes for licensing, support, and related communications.

Paddle acts as an independent controller for payment, billing, invoicing, and related transaction data processed through the checkout flow.

Some QuestPDF service providers may process limited personal data on QuestPDF's behalf. Where personal data is transferred outside the EEA or UK, QuestPDF uses an appropriate transfer mechanism where required by law, such as the European Commission's Standard Contractual Clauses or another lawful transfer basis.

## Legal Basis for Processing (GDPR Article 6)

Where GDPR applies, QuestPDF relies on the following legal bases:

- 1. Contract performance** – to administer licenses, provide updates or support, and respond to product-related requests.
- 2. Legal obligation** – to retain records where required by applicable tax, accounting, or other mandatory laws.
- 3. Legitimate interests** – to operate, secure, and improve the website, documentation, and support processes, provided those interests are not overridden by data subject rights.
- 4. Consent** – where QuestPDF asks for consent, for example for optional marketing communications.

## Retention Periods

QuestPDF keeps personal data only for as long as reasonably necessary for the purpose for which it was collected, including legal, accounting, support, and dispute-resolution needs.

As a general rule:

- purchase and license records are retained for the period required by applicable tax and accounting law;
- support correspondence is retained for a limited period reasonably necessary for support history, product improvement, and dispute resolution; and
- cookieless analytics data is retained in aggregate form in accordance with the settings of the analytics provider.

QuestPDF may retain data for a longer period where required by law or reasonably necessary to establish, exercise, or defend legal claims.

## Your Rights Under GDPR (Articles 15–22)

Where GDPR applies, you may have the right to request access, rectification, erasure, restriction, portability, objection, and withdrawal of consent where consent is the legal basis.

To exercise a privacy right, contact [contact@questpdf.com](mailto:contact@questpdf.com). QuestPDF will respond within the time required by applicable law.

You also have the right to lodge a complaint with the Polish supervisory authority, Urząd Ochrony Danych Osobowych (UODO), or with another competent supervisory authority where allowed by law.

## California Residents (CCPA/CPRA)

QuestPDF does not sell personal information or share personal information for cross-context behavioural advertising.

If applicable California privacy law applies to QuestPDF's processing, California residents may request access to, correction of, or deletion of personal information and may exercise any other rights granted by applicable California law by contacting [contact@questpdf.com](mailto:contact@questpdf.com).

## Disclosure to Third Parties

QuestPDF may disclose personal data only:

1. to service providers acting on QuestPDF's behalf under appropriate contractual protections;
2. to Paddle or other parties involved in the transaction where necessary for purchase, billing, tax, or refund handling;
3. where required by law, court order, or valid governmental request; or
4. where reasonably necessary to protect QuestPDF's rights, security, or users.

QuestPDF may also publish or share aggregated or anonymised information that does not identify individuals.

## Third-Party Providers and Independent Controllers

QuestPDF currently relies on a limited number of third-party providers for hosting, analytics, email delivery, payment processing, and AI services.

As of the Effective Date:

- **Paddle** acts as an independent controller for checkout and transaction data.
- **DigitalOcean** may host QuestPDF infrastructure.
- **Postmark / ActiveCampaign** may be used for transactional email delivery.
- **Plausible** may be used for cookieless website analytics.
- **GitHub** may be used for source-code hosting, issue tracking, discussions, release management, and related development workflows.
- **Linear** may be used for internal issue tracking, project management, roadmap planning, and support-related workflow management.
- **OpenAI / Anthropic / Google Gemini** may be used as AI service providers for internal email triage, support summarisation, response drafting, and operational automation.

QuestPDF may update this list from time to time. The current list may be provided on request or maintained on the QuestPDF website.

## **Use of AI in Support and Operations**

QuestPDF uses AI tools to help operate its support and internal workflows, for example to triage incoming messages, summarise support requests, and help draft responses.

Where AI is used, a human remains involved in the process. QuestPDF does not make decisions that produce legal or similarly significant effects about you based solely on automated processing.

When AI is used to assist with support, it processes only information that you have provided to QuestPDF for that purpose – primarily the content of your support emails and related materials such as GitHub issues or discussions. It is not used to access data from your own systems or the application data processed within your own use of the Software.

## **Security Measures**

QuestPDF uses reasonable technical and organisational measures designed to protect personal data, such as access controls, transport encryption where appropriate, and limited access to operational systems.

No method of transmission or storage is completely secure, so QuestPDF cannot guarantee absolute security.

## **Security Incident Notification**

If QuestPDF becomes aware of a personal data breach affecting personal data held by QuestPDF, QuestPDF will take steps required by applicable law, which may include notifying competent authorities and affected individuals where legally required.

## **Cookie Policy**

QuestPDF aims to minimise tracking.

QuestPDF currently uses cookieless analytics configured not to identify individual visitors. If the website uses cookies, they are intended to be limited to cookies that are strictly necessary for core site functionality, unless QuestPDF later presents a different notice or consent mechanism.

You can also control cookies through your browser settings.

## **Children's Privacy**

QuestPDF is not directed to children and does not knowingly collect personal data from children where such collection would require parental consent under applicable law.

If QuestPDF learns that it has collected such data unintentionally, QuestPDF will take reasonable steps to delete it.

## **Changes to This Policy**

QuestPDF may update this Privacy Policy from time to time. The updated version will be posted on the website with a revised Effective Date.

If a change materially affects how QuestPDF processes personal data, QuestPDF will use commercially reasonable efforts to provide appropriate notice.

## **Contact**

For privacy-related inquiries or requests, contact:

contact@questpdf.com

QuestPDF (Marcin Ziąbek CodeFlint)

Chrzanowska 29, 32-551 Mętków, Poland

NIP (VAT ID): PL6282275649